



Course Guide

CRICOS Course Code: 086951G

BSB40215 – Certificate IV in Business



Mission Statement...Quality Training Solutions

To achieve excellence as a leading Registered Training Organisation by inspiring individuals to reach their full potential and to provide specialist training and employment services to the community.

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Astute Training Pty Ltd

Astute Training Pty Ltd is a private Registered Training Organisation (RTO) that strives to deliver the highest quality education and training in the Vocational Education and Training Sector to overseas students.

Astute Training Pty Ltd focuses on both theoretical and practical training to provide a well balanced delivery of all training courses.

Astute Training Pty Ltd provides modern well equipped training rooms, laptop computers with internet access for students, lunch room and kitchen facilities with a fridge and microwave.

Code of Practice

The main aim of the code is to produce a dedicated provision of service to meet all clients, community sector and staff member needs. To meet this aim Astute Training Pty Ltd has developed a quality service, which provides access and equity, ensuring an environment of fairness, ethics and integrity at all times.

Astute Training Pty Ltd's code of practice also appears in the Policy and Procedures Manual and is in compliance with its Mission Statement and Code of Conduct.

Management & Staff

The management and staff of Astute Training Pty Ltd are committed to:

- Ensuring the creation and maintenance of a friendly, safe and mutually satisfying learning environment
- Committed to demonstrating integrity and compassion while avoiding discrimination and unfair practice.
- Not misusing authority or position for personal gain
- Ensuring communication is both accurate and effective
- Constantly striving to improve business through effective management and continued learning
- Protect the companies and clients confidentiality, information and intellectual property

Astute Training Pty Ltd is committed to delivering a quality service to all program participants; therefore it requires all students to respect the guidelines of Astute Training Pty Ltd. If you have any queries or concerns please contact our trainers or administration staff.

Astute Training Pty Ltd will ensure that at all times all staff will act with integrity in dealing with all students.

Astute Training Pty Ltd will comply with:

- The Australian Qualifications Framework (AQF).
- The Standards for Registered Training Organisations (RTOs) 2015.
- The Education Services for Overseas Students Act (ESOS) 2000 and the National Code of Practice for Registered Authorities and Providers of Education and Training to Overseas Students.
- National Vocational Education and Training Regulation Act 2011 (NVR Act).

Admission Requirements

Students must be a minimum of 18 years of age

Students who do not have English as their first language must provide evidence of having achieved one of the following:

- IELTS 5.5 overall
- TOEFL iBT 46
- General English Upper Intermediate
- Pearson Test of English Academic 51
- Cambridge English – First (FCE) from Cambridge ESOL

For more information visit:

<http://www.border.gov.au/Lega/Lega/Form/Immi-FAQs/aelt>

How you are assessed

Assessment is an integral part of all training courses. Astute Training Pty Ltd uses the principles of competency based training for all courses. This means that a student's performance is assessed on their ability to perform the task(s) to the required standard. In order to ensure the principles of validity are upheld a variety of learning styles and a range of assessment strategies are used.

Assessment for each unit of competence will be through a combination of classroom based and work placement tasks which may be conducted in a simulated environment. Classroom based assessment includes but is not limited to:

- Classroom exercises and workbook activities
- Assignments and Projects
- Practical demonstrations
- Group Activities
- Verbal and/or written questions

Students are advised well in advance of assessment activities and a student may put forward for consideration any special needs they may have. The assessment criterion is documented in all workbooks. Dates of assessment are provided on the first day of class which are listed on the timetable. These dates are also displayed on notice boards at Astute Training Pty Ltd.

Facilities

Students will have access to lap top computers as required for the completion of assessments and class tasks whilst enrolled at Astute Training Pty Ltd. All students will have free internet access throughout each term, and will be provided free of charge with a USB flash drive to save their work and access to self study throughout their stay. A fully equipped kitchen is available for students during their breaks.

Fax and photo copy requests are given to the receptionist and there is no charge for this service if the copying relates to the students course of study.

DVD's text and reference books are available for the use of all students. All resources must be signed out by your trainer or the receptionist.

Recognition of Prior Learning and Credit Transfer

National recognition is the process that recognises qualifications or Statements of Attainment issued by another Registered Training Organisation (RTO) that are the same as the competencies in the course you have enrolled in. This process is called credit transfer and Astute Training Pty Ltd recognises qualifications issued by other RTO's once verified

Recognition of Prior learning (RPL) is the acknowledgement of skills and knowledge previously attained though formal training, work experience and/or life experience. Recognition of Prior Learning may be applied for at the time of enrolment with Astute Training Pty Ltd you will need to provide certified copies of your qualifications or the original certificate(s) along with the RPL form provided by Astute Training Pty Ltd to allow Astute Training Pty Ltd to assess your eligibility for RPL.

International students are advised of the RPL process at the time of application.

Please Note- International Students

Overseas students will be required to attend Astute Training Pty Ltd **20 hours per week** for the duration of the course regardless of the outcome of your RPL application (a requirement of the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students -The National Code). If your RPL Application is successful and the course duration is reduced, Astute Training Pty Ltd will report the change of your course duration to Department of Immigration and Border Protection (DIBP) via PRISMS under S19 of the ESOS Act 2000. If you finish the course early, you must then enrol in another registered course or depart Australia immediately unless you have been given authorisation by DIBP to remain in Australia. All RPL applications will be kept in your file.

Attendance

Students are required to attend 20 hours of classes each week

In order to remain compliant with Student visa conditions students' attendance must not fall below 80% during a term.

BSB40215 Certificate IV in Business

Students who undertake this qualification will gain the skills and knowledge necessary for a business environment, explaining how they contribute to organisational objectives and teach skills needed to work within these functions.

Duration:

6 months fulltime

Mode of Study:

Institution based – attendance required in the classroom for a minimum of 20 hours per week

Enrolment fee:

AUD\$200.00 which is non refundable

Tuition Fee:

AUD\$2900.00

Please note no student is permitted to pay more than 50% of course tuition fees upfront.

Students are required to pay a minimum on **3 months** tuition fees for their chosen course prior to a student receiving an Electronic Confirmation of Enrolment (COE) plus the enrolment fee (non tuition payment) and OSHC (non tuition payment) if applicable:

***Remaining tuition fees will not be required until 2 weeks prior to the commencement of your second term (study period) ***

This fee includes all learning guides and/or workbooks and use of text books.

Health Cover:

Medibank - Current at January 2015 – Single Cover *AUD\$596.50 for 14 months*

<http://www.medibank.com.au/Overseas-Students/For-Educational-Organisations.aspx>

Training Methods:

This course will address the current workplace need for competency based training programs with a combination of classroom learning, practical sessions in a simulated environment, research, group activities and project work and home study.

Assessment Methods:

A combination of class activities, written work, assignments, group work, projects, practical demonstration and role plays will be used for the assessment of all units of competency.

Pathways to Further Studies:

Pathways from the qualification

After achieving this qualification candidates may undertake:

- A range of Diploma level qualifications within the BSB07 Business Services Training Package, or other Training Packages.

Qualification Summary

This course develops skills for a business environment, organising workplace information, producing business documents, maintaining financial records, delivering and monitoring a service to customers, supporting the implementation of workplace health and safety policy and procedures, producing texts from notes, designing and developing business documents, creating and using databases, creating electronic presentations, keyboarding skills and organising schedules.

Qualifications issued by Astute Training Pty Ltd are nationally recognised.

Industry Outcomes

Examples of indicative job roles for candidates seeking entry based upon their vocational experience include:

- Accounts Clerk
- Customer Service Advisor
- Clerk
- E-business Practitioner
- Legal Receptionist
- Medical Receptionist
- Office Administration Assistant
- Student Services Officer
- Word Processing Operator.

Course Content

Certificate IV in Business BSB40215

This course consists of 10 units of competence, 1 core units and 9 elective units. Students must successfully complete all units to gain their qualification.

| UNIT CODE | UNITS OF COMPETENCY | CORE/ELECTIVE |
|-----------|--|---------------|
| BSBADM405 | Organise meetings | Elective |
| BSBCMM401 | Make a presentation | Elective |
| BSBCUS402 | Address customer needs | Elective |
| BSBEBU401 | Review and maintain a website | Elective |
| BSBITU401 | Design & develop complex text documents | Elective |
| BSBITU402 | Develop and use complex spreadsheets | Elective |
| BSBLED401 | Develop teams and individuals | Elective |
| BSBMKG413 | Promote products and services | Elective |
| BSBSUS301 | Implement & monitor environmentally sustainable work practices | Elective |
| BSBWHS401 | Implement and monitor WHS policies, procedures and programs to meet legislative requirements | Core |

Qualification

As part of the Australian Qualifications Framework this program is nationally recognised. On successful completion students will be awarded a Certificate IV in Business – BSB40215. If all units of competency are not achieved a Statement of Attainment will be issued for the units that have been successfully completed.

AQF certification documentation is issued to a student within 30 calendar days of the student being assessed as meeting the requirements of the training product if the training program in which the learner is enrolled is complete, and providing all agreed fees the student owes have been paid.